

Why does Hando only offer cut rolls instead of hand rolls for takeout?

Hando only offers cut versions of our hand rolls in order to preserve the integrity of the product. A large uncut nori (seaweed) wrap would become chewy over time due to the moisture from the hand roll filling. Preparing bite-sized pieces makes the dining experience easier and more enjoyable.

Why are the takeout cut rolls more expensive than the dine-in hand rolls?

There is more product in the 8pc cut roll than in the single hand roll. The price difference makes up for the additional ingredients used.

Which menu items can be prepared gluten-free?

All of the rolls can be prepared gluten-free except for the shrimp katsu and musubi rolls. The spicy tuna roll can be made gluten-free if the spicy miso is left off. This would make it a tuna roll- not spicy. The Ohitashi, Brussels Sprouts (no katsu sauce), Shishito Peppers, Edamame, and Seaweed Salad are gluten-free.

Which menu items are vegetarian?

The tofu, cucumber, and mushroom rolls are vegetarian. The Ohitashi (no bonito flakes), Brussels Sprouts (no bonito flakes), Chips and Dip, Shishito Peppers, Edamame, and Seaweed Salad are vegetarian.

Which menu items are vegan?

The tofu, cucumber, and mushroom rolls are vegan. The Brussels Sprouts (no bonito flakes, no mayo), Shishito Peppers (no cheese, no yuzu aioli), Edamame, and Seaweed Salad are vegan.

How accurate are the order pick-up times?

The times that are quoted are estimated times generated by the computer system under normal conditions and should not be considered as guaranteed pick-up times. Please note that during busier hours, orders may experience longer preparation times.